# Legal Information vs. Legal Advice

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## Today's Presenter



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## Legal Empowerment Advocacy Project

Training and Technical Assistance for OVW-Funded Legal Advocates Serving Survivors of Sexual Assault, Dating and Domestic Violence, and Stalking

### VRLC's TA Team is Here to Help!

**Expert Advice** 

Case Consultation

Training

Mentorship

Individual and Programmatic Support

Crafting Policies

Document Review Legal Research and Resources

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  - Phone or tablet



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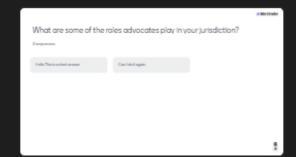
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How long have you been doing gender-based advocacy?

### Learning Objectives

1

Identify the difference between "legal information" & "legal advice"

2

Provide meaningful assistance & information to survivors without engaging in "unauthorized practice of law" (UPL)

3

Implement changes in your organizations that will prevent concerns about UPL

## What is the "Unauthorized Practice of Law?"



Unauthorized Practice of Law (UPL):

Engaging in the "practice of law," as defined in your jurisdiction, without the license mandated by the jurisdiction's law

Holding yourself out as a lawyer (some jurisdictions)

#### "Practice of Law"

- Lawyers only (kind of)
- Varies by jurisdiction
- Determined by the statutes, rules, & opinions in your jurisdiction
- May include:
  - Interpreting laws & applying them to a legal issue
  - Representing/advocating for a person in court
  - Preparing legal documents



ABA Compendium of UPL Rules, by Jurisdiction



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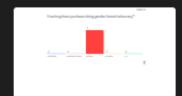


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#### What is an "advocate"?

(Definitions vary from state to state, but generally):

- Support the survivor through the legal process
- Provide info to the survivor about the legal process
- Provide referrals to the survivor about other entities that may be able to help
- May attend court with them (the level of involvement varies by state)
- What else?

## The Goal: Mutuality

#### **Attorneys**

- -Issue spotting
- -Legal analysis
- -Legal advice

#### Shared

- Safety planning
- Preparing for court

#### **Advocates**

- -Emotional support
- -Social support
- -Knowledge & resources

#### Risks of Unauthorized Practice of Law

- Incorrect information is provided to the survivor
- Causes harm to legal strategy
- Undermines trust/relationship with their legal representative
- Client confusion
- Civil liability
- Safety

## The Gray Area

#### Illinois advocates may:

- Sit at counsel table, confer with victim, & address court at judge's discretion
- Similar activities allowed in criminal cases
- Help prepare petitions

(ILCS: 750 ILCS 60/205 (from Ch. 40, par. 2312-5))

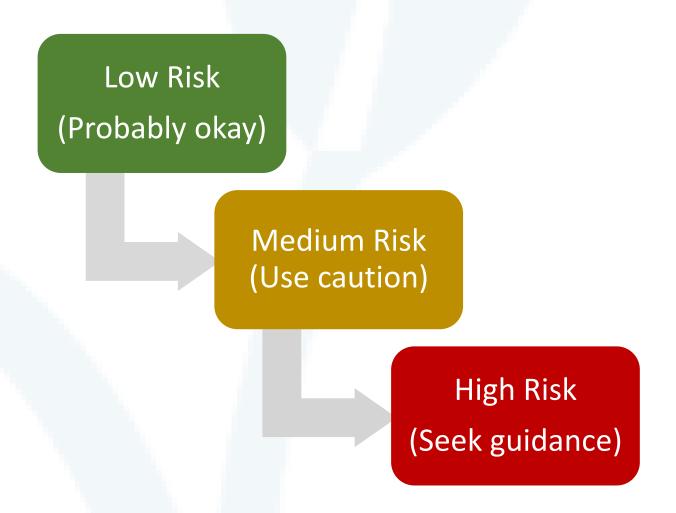


#### California advocates may:

- Sit at counsel table only if the survivor is self-represented
- May accompany the survivor to a proceeding re: restraining order
- May accompany during mediation, but cannot participate/act as an advocate during it

(Cal. Fam. Code § 6303(a)-(e))

## What actions can I take to support survivors without engaging in UPL?



## Low Risk (Probably Okay)

#### Low Risk

- Resources & Referrals
  - Providing resources & information about services in the community
  - Providing a referral to a source of assistance for completing court forms or other legal documents
- Legal Information
  - Providing information about the jurisdiction's laws
    - E.g., "the protection order code in our state allows the court to order the abuser to pay child support in some circumstances"

#### Low Risk, cont'd.

- Court Forms/Docs
  - Identifying where one can obtain court forms
- Court
  - Sharing general information about court processes, rules, and procedures
    - E.g., "here is how the courtroom is setup..." or "here is the general process..."
  - Notifying client of hearings, case status, & release information pertaining to their abuser



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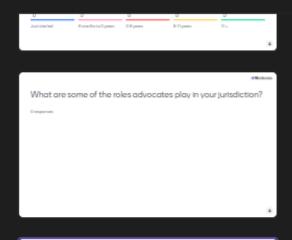


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Annie comes to your agency seeking assistance. They have heard about a "protection order". They want information.

Which option is 'probably okay'?

Which option is 'probably okay?



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## Medium Risk (Use Caution)

#### Medium Risk

- Legal Information
  - Providing information about possible legal protections for survivors
- Court Forms/Docs
  - Reading the questions on court forms aloud
  - Explaining where on a form the person is to provide certain information
  - Filling in the blanks in a court form (on paper or on a computer screen) as directed by the person
    - Exact words vs. summarizing or choosing certain information

#### Medium Risk, cont'd.

- Court/Mediation
  - Collecting evidence
  - Gathering facts for the purposes of trial/litigation
  - Providing support to a survivor during a court hearing
  - Conferring with a survivor before and during legal proceedings
  - Addressing the court on behalf of a survivor (vs. holding oneself out as their representative)



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What things are enforced as according NOT going





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## High Risk (Stop & Get Guidance)

## High Risk

#### Legal Advice

- Interpreting the law
- Explaining how the law applies to an individual's situation
- Suggesting the best legal course
- Advising of consequences of legal decisions

#### Court Forms/Docs

- Drafting legal documents and pleadings (rather than merely writing down the client's words)
- Advising the client the legal implications of writing certain information

## High Risk, cont'd.

- Court/Mediation
  - Engaging in legal negotiations on behalf of an individual
  - Examining witnesses before or during trial
  - Receiving compensation for providing any of the above
  - Speaking in court (or quasi-judicial/administrative setting) on behalf of an individual in a representative capacity











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What are some of the roles advocates play in your jurisdiction?

Annie comes to your agency seeking assistance. They have heard about a "protection order". They want information. Which option is 'probably okay'?





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## Practices to Prevent Unauthorized Practice of Law

## Preventing UPL

- 1. Define the advocate role with client
- 2. Provide attorney oversight
- 3. Develop relationships with your legal community
- 4. Create policies to prevent UPL
- 5. Train staff & advocates on UPL

## Define Advocate/Attorney Roles

- Right Away
  - Advocate Role including what you can & can't do
  - An Attorney's Role how are they different?
- Reiterate Often
- Information Overload?
  - Write it down or create a visual



#### Unique Role of a Legal Advocate

#### Distinguishing a Legal Advocate from a Lawye

application of legal principles and judgment to specific circumstances. Certain tasks are presumed to be the practice of law, including giving legal advice, drafting legal documents, representing individuals before an adjudicative body (e.g., a court), or negotiating legal rights.

may advise someone on how to apply a law, regulation, or legal principle to their particular

can provide legal information, give survivors an overview of existing law, point them to relevant resources, and attend court alongside them. Advocates may not represent a survivor in court or give advice on how to apply the law to the survivor's circumstances. Instead, advocates create pace for the survivor; allowing space for the survivor's needs, for processing time, for clarifying questions, and for other support. Advocates may have greater flexibility in working with clients than an attorney and often are able to spend more time with the client. A survivor can benefit when their attorney and advocate work as a team

Walking the line between sharing legal information and providing legal advice can be difficult. In fact, courts have repeatedly stated that it is difficult to define what is and is not the practice of law There are a few practices that can help legal advocates avoid unauthorized practice of law:

- · Outline your role to the survivor from the outset, defining your boundaries as an advocate Be sure to clarify that you can provide resources and support but cannot provide legal advice Explain that this means you cannot apply the law to their circumstances
- resources on the relevant law without discussing the facts mentioned by the survivor
- The survivor should select and fill out forms, and draft court filings, on their own. When it comes to making decisions as to which forms to file or whether there is a proper time frame

must have an intimate relationship with the perpetrator. Form B asks the court for a Sexual Assault Restraining Order, which is available to those who experienced sexual assault from

### Attorney Support to Prevent UPL

- Legal + Advocacy Organizations
  - If you have an attorney in your org, they may have an ethical obligation to make sure non-attorneys are NOT engaging in UPL

### Attorney Support to Prevent UPL, cont'd.

- Strong relationships w/your local attorneys
  - Can reduce the legal representation gap for survivors (reducing the pressure on advocates to fill the gap)
  - Provide mentorship or answer questions on issues of UPL
  - Provide training on UPL (VRLC too!)

#### Policies to Prevent UPL

- Onboarding
- Regular training topics
- Mentorship for new advocates
- Oversight/supervision

## In Partners/Groups of 3

• What is one thing your organization is already doing to make sure unauthorized practice of law doesn't happen?

• What is one thing learned about that you'd like to start doing at your organization?

## Questions?



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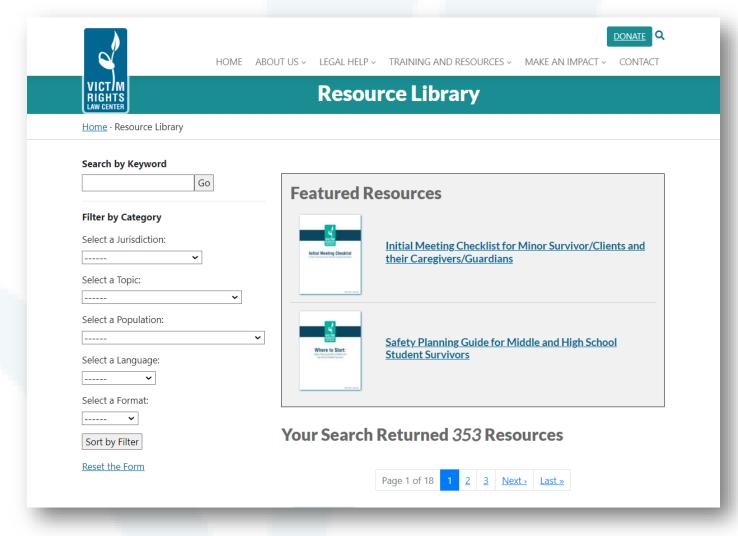
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- Do you feel like we had the right amount, too much or too little audience engagement?
- Was "Menti" helpful to staying engaged and applying the information?
- Other comment:

